

Cancellation-Conditions 2025

Dear guest

Thank you for your reservation. If you have to cancel the reservation, we kindly ask you to inform us to the earliest possible stage.

Our cancellation-conditions are as follows:

- Cancellations up to 7 days before your arrival is free of charge.
- For cancellations 6 to 0 days before, we will charge 1 night (bed&breakfast) per room.
- For cancellations the day before or the day of arrival, we will charge the booked and confirmed half board.

Non-refundable rate

If you have chosen the non-refundable rate, we will charge the total amount including visitor's taxes to your credit card as soon as the booking is completed.

Premature departing

In case of an early departure, we will charge 1-night incl. half board of the remaining nights.

Cancellation of massages/treatments

We accept cancellations up to 24 hours before the appointment. After this time frame you will be charged the full amount 100% in case of a cancellation.